



20 April 2009

Dear Diedre

**Filing performance as at 31 March 2009**

Congratulations – I am pleased to advise that by 31 March 2009, you had filed 100% of the 2008 income tax returns for your clients who have an extension of time.

Thank you for the effort and commitment you've shown over the past year in achieving this excellent result.

I look forward to working with you over the coming year.

Yours sincerely

A handwritten signature in black ink, appearing to be 'HR' with a flourish.

Helen Richards  
Agent Account Manager